

# Health, Safety, Quality and Environmental Alert

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## Fatality at Trenos footpath Crossing

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(To be posted on HSQE Notice Boards for a Period of 1 MONTH from date of issue)

### Overview

On Thursday 1 June at approximately 15:50 an elderly lady was struck and fatally injured by a Cheltenham Spa to Maesteg service at Trenos footpath crossing near Llanharran.

The driver of a preceding train saw a distressed lady on the crossing, stopped and advised her to leave the railway.

The train driver reported the incident to a signaller at the next station stop, but this was in a different GSM-R area, meaning communication was required between two signallers.

The location of the distressed lady was not clearly established resulting in subsequent trains not being warned.

The lady was struck by another train before a caution had been applied at Trenos crossing.



### Discussion Points

- What steps can we take to report incidents on our infrastructure immediately?
- How can we improve the accuracy with which we identify the location of an incident?
- How can we improve communication and understanding between staff particularly when messages are relayed between a number of parties?
- What actions could we take to clarify the content of these messages?